**REQUEST FOR PROPOSAL
FOR PROCUREMENT OF
SOFTWARE SOLUTION & SERVICES FOR ENTERPRISE API INTEGRATION
AND MANAGEMENT PLATFORM**

Ref: SBI/GITC/EIS2.0/2024-25/1221 dated: 14/10/2024

**CORRIGENDUM – 1
Dated: 06/11/2024**

*Enterprise Integration Services 2.0
State Bank Global IT Centre,
4th Floor, "A" Wing, Sector-11,
CBD Belapur, Navi Mumbai - 400614*

Item:1
RFP Page No:2   **RFP Clause No: Schedule of Events, 6**

Existing Clause mentioned in the RFP:
Last date and time for Bid submission: Upto 15:00 hrs on 11/11/2024 or any other date as announced / communicated by the Bank.

Revised Clause:
Last date and time for Bid submission: Upto 15:00 hrs on **28/11/2024** or any other date as announced / communicated by the Bank.

Item:2
RFP Page No:2   **RFP Clause No: Schedule of Events, 8**

Existing Clause mentioned in the RFP:
Date and Time of opening of Technical Bids: **16.00 hrs on 11/11/2024** or any other date as announced / communicated by the Bank. Authorized representatives of Bidders may be present online during opening of the Technical Bids. However, Technical Bids would be opened even in the absence of any or all of the Bidder representatives.

Revised Clause:
Date and Time of opening of Technical Bids: **16.00 hrs on 28/11/2024** or any other date as announced / communicated by the Bank. Authorized representatives of Bidders may be present online during opening of the Technical Bids. However, Technical Bids would be opened even in the absence of any or all of the Bidder representatives.

Item:3
RFP Page No:13   **RFP Clause No: Definitions, v.**

Existing Clause mentioned in the RFP:
c. If OEM is bidding directly, the OEM can subcontract L1 resources **and maximum 30% of L2 resources to its authorized partner(s). L3 and above resources should be provided by the OEM.**

Revised Clause:
c. If OEM is bidding directly, the OEM can subcontract L1 resources**, maximum 70% of L2 resources and 30% of L3 resources to its authorized partner(s).**

Item:4
RFP Page No:14   **RFP Clause No: Definitions, xiv.**

Existing Clause mentioned in the RFP:
xiv. Resource Classification: All resources for the entire duration of the Project will be classified in three categories L1, L2 and L3 as follows:

Table 3.1 Resource Category

Role / Resource Category	Experience	KRAs
Lead Architect, Team Manager, Project Manager, Program Manager, Product Manager, SMEs, Security	10+ Years	Understand needs and As-Is to define system design and specifications Communicate system requirements to development and QA teams; Act as the

expert, Network expert, ops/ Infra expert, Database Administrator, Database Developer, L3 etc. (herein referred as L3) **From OEM Only**		IT SPOC between SBI and SI/OEM team for the project Management, engineering and testing best practices; design and lead application architecture; Drive API gateway adoption, ensuring adherence to standards, and coordinating efforts across stakeholders;
Senior Developer/ Designer, Senior Support Engineer, Sr. QA, Tech Lead, Team Lead, Senior Security resource, Senior Network resource, Senior ops/ Infra resource, L2 etc. (herein referred as L2) **Not exceeding 30% by Channel Partner. Minimum 70% from OEM**	6+ Years	Address advanced technical problems, perform in-depth diagnostics, and manage API lifecycle tasks such as version control and policy management. Ensure security enforcement, rate limiting, and orchestration, and provide detailed analytics; Program well-designed, testable, efficient code; Execute full lifecycle feature development for Enterprise API Integration and Management Platform; Document, develop and maintain platform functionality; defects/ vulnerabilities fixing etc.
Support engineer, Developer, QA tester, Security engineer, Network engineer, ops/ Infra engineer, L1 etc. (herein referred as L1) Can be from Channel Partner	3+ Years	Manage and troubleshoot platform and hosted APIs; Ensure audit and statutory compliance and perform patch installations. track bugs, Develop and execute automation scripts; Monitor platform performance and maintain documentation of recurring issues etc.

Revised Clause:

> **xiv. Resource Classification**: All resources for the entire duration of the Project will be classified in three categories L1, L2 and L3 as follows:

Table 3.1 Resource Category

Role / Resource Category	Experience	KRAs
Lead Architect, Team Manager, Project Manager, Program Manager, Product Manager, SMEs, Security expert, Network expert, ops/ Infra expert, Database Administrator, Database Developer, L3 etc. (herein referred as L3) **Not exceeding 30% by Channel Partner. Minimum 70% from OEM**	10+ Years	Understand needs and As-Is to define system design and specifications Communicate system requirements to development and QA teams; Act as the IT SPOC between SBI and SI/OEM team for the project Management, engineering and testing best practices; design and lead application architecture; Drive API gateway adoption, ensuring adherence to standards, and coordinating efforts across stakeholders;

	6+ Years	Address advanced technical problems, perform in-depth diagnostics, and manage API lifecycle tasks such as version control and policy management. Ensure security enforcement, rate limiting, and orchestration, and provide detailed analytics; Program well-designed, testable, efficient code; Execute full lifecycle feature development for Enterprise API Integration and Management Platform; Document, develop and maintain platform functionality; defects/ vulnerabilities fixing etc.
Senior Developer/ Designer, Senior Support Engineer, Sr. QA, Tech Lead, Team Lead, Senior Security resource, Senior Network resource, Senior ops/ Infra resource, L2 etc. (herein referred as L2) **Not exceeding 70% by Channel Partner. Minimum 30% from OEM**		
Support engineer, Developer, QA tester, Security engineer, Network engineer, ops/ Infra engineer, L1 etc. (herein referred as L1) Can be from Channel Partner	3+ Years	Manage and troubleshoot platform and hosted APIs; Ensure audit and statutory compliance and perform patch installations. track bugs, Develop and execute automation scripts; Monitor platform performance and maintain documentation of recurring issues etc.

Item:5

RFP Page No:23   **RFP Clause No: 17. EVALUATION OF COMMERCIAL PRICE BIDS AND FINALIZATION**

Existing Clause mentioned in the RFP:

> Bidders scoring **less than 75% marks** in the Technical Evaluation will not be considered for the selection process, and their Commercial Bids will not be opened.

Revised Clause:

> Bidders scoring **less than 70% marks** in the Technical Evaluation will not be considered for the selection process, and their Commercial Bids will not be opened.

Item:6

RFP Page No:24   **RFP Clause No: 17. EVALUATION OF COMMERCIAL PRICE BIDS AND FINALIZATION, Table: TES-1**

Existing Clause mentioned in the RFP:

Table: TES-1 Technical Evaluation Score

No	Evaluation Category	Table	Max Score	Weightage %
1	Platform Capabilities	TES 1.1	100	42
2	Bill of Materials	TES 1.2	100	8
3	Implementation approach	TES 1.3	100	11
4	Bidder evaluation	TES 1.4	100	19
5	**Tool Demo**	TES 1.5	100	12
6	Reference Visit/Call	TES 1.6	100	8
	Total Evaluation Weightage			100

Revised Clause:

Table: TES-1 Technical Evaluation Score

No	Evaluation Category	Table	Max Score	Weightage %
1	Platform Capabilities	TES 1.1	100	42
2	Bill of Materials	TES 1.2	100	8
3	Implementation approach	TES 1.3	100	11
4	Bidder evaluation	TES 1.4	100	19
5	**Bidder Implementation Capabilities**	TES 1.5	100	12
6	Reference Visit/Call	TES 1.6	100	8
	Total Evaluation Weightage			100

Item:7
RFP Page No:26   **RFP Clause No: 17. EVALUATION OF   COMMERCIAL PRICE BIDS AND FINALIZATION, 1.5**

Existing Clause mentioned in the RFP:
1.5 Tool Demo (Weightage – 12%)

Table: TES-1.5 Tool Demo

Dimensions	Themes	Max Score
Tool Demo	Scope Understanding	10
	Proposed approach and roadmap	20
	Team structure	20
	Relevant case studies	20
	Partnerships with key OEMs	10
	Existing know-how, reusable components, boilerplate code that can be deployed for the bank	10
	Foreseen risks and mitigation approach	10
	Total	100

Revised Clause:
1.5 Bidder Implementation Capabilities (Weightage – 12%)

Table: TES-1.5 **Bidder Implementation Capabilities**

Dimensions	Themes	Max Score
Bidder Implementation Capabilities	Scope Understanding	10
	Proposed approach and roadmap	20
	Team structure	20
	Relevant case studies	20
	Partnerships with key OEMs	10
	Existing know-how, reusable components, boilerplate code that can be deployed for the bank	10
	Foreseen risks and mitigation approach	10
	Total	100

Item:8
RFP Page No:50   **RFP Clause No: 55 (New)**

The following has been added:

55. CHANGE IN ORDERS:

i. The Bank may, at any time, by a written order given to Service Provider, make changes within the general scope of the Contract in any one or more of the following:

(a) Method of shipment or packing;

(b) Place of delivery;

(c) Quantities to be supplied subject to 25% above or below the originally declared quantities.

ii. If any such change causes an increase or decrease in the cost of, or the time required for Service Provider's performance of any provisions under the Contract, an equitable adjustment shall be made in the Contract Price or delivery schedule, or both, and the Contract shall accordingly be amended. Any claims by Service Provider for adjustment under this clause must be asserted within 15 days from the date of Service Provider's receipt of Bank's change order.

Item:9
RFP Page No:56   **RFP Clause No: Appendix-B, 6**

Existing Clause mentioned in the RFP:

The Bidder **(including its OEM, if any)** should either be Class-I or Class-II local supplier as defined under this RFP.

Revised Clause:

The Bidder **(please refer to the definition of the Bidder)** should either be Class-I or Class-II local supplier as defined under this RFP.

Item:10
RFP Page No:56   **RFP Clause No: Appendix-B, 7**

Existing Clause mentioned in the RFP:

Proposed Integrated Product Suite of OEM:

The "Integrated Product Suite" (please refer Definition section for "Integrated Product Suite") proposed in the bid should be currently in use by **minimum 2 BFSI clients in India and minimum 2 BFSI clients in abroad** as on 30.09.2024.

Revised Clause:

Proposed Integrated Product Suite of OEM:

The "Integrated Product Suite" (please refer Definition section for "Integrated Product Suite") proposed in the bid should be currently in use by **minimum 3 BFSI installations with at least one in India** as on 30.09.2024.

Item:11
RFP Page No: 61   RFP Clause No: Table C-3 API Implementation

Existing Clause mentioned in the RFP:

5	The platform should have low-code no-code features, Desktop based and web-based IDE.	**Mandatory**

Revised Clause:

5	The platform should have low-code no-code features, Desktop based and web-based IDE.	**Essential**

Item:12
RFP Page No: 71   RFP Clause No: Table C-13 Latency

Existing Clause mentioned in the RFP:

2	The platform API gateway should be able to support **more than 4 MB payload size**	Mandatory

Revised Clause:

2	The platform API gateway should be able to support **upto 10 MB payload size**	Mandatory

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Item:13
RFP Page No: 97   **RFP Clause No: NFR 5.3 Performance**

Existing Clause mentioned in the RFP:

EIS 2.0 platform components shall operate with a maximum latency of **20 ms or less measured from an end-user's perspective** when triggering and producing the output. (it should provide caching technology for high-performance requirements).

Revised Clause:

EIS 2.0 platform components shall operate with a maximum latency of **100 ms or less for Orchestrated API and 20ms or less for Atomic (Individual) API (excluding the third-party/other application's response time, i.e. downstream applications**) when triggering and producing the output. (it should provide caching technology for high-performance requirements).

Item:14
RFP Page No: 97   **RFP Clause No: NFR 5.6 Failure Tolerance**

Existing Clause mentioned in the RFP:

Solution should meet RTO - RPO and Availability requirement as per bank's policy/ requirement. Bidder should prove how solution can meet this requirement.
Non-Disaster: - RPO: 0 mins, RTO: 5 mins
Disaster: - RPO: 0 mins-

Revised Clause:

Solution should meet RTO - RPO and Availability requirement as per bank's policy/ requirement. Bidder should prove how solution can meet this requirement.
Non-Disaster: - RPO: 0 mins, RTO: 5 mins
Disaster: - RPO: 0 mins, **RTO: 5 mins**

Item:15
RFP Page No:98   **RFP Clause No: NFR 5.15 Resiliency Requirement**

Existing Clause mentioned in the RFP:

Non-Disaster: - RPO: 0 mins 99.99% of PR site data recovery
-RTO: As per the prevailing Bank's **BCM** policy
Disaster: - RPO: 0 mins-

Revised Clause:

Non-Disaster: - RPO: 0 mins 99.99% of PR site data recovery
-RTO: As per the prevailing Bank's **BCP** policy
Disaster: - RPO: 0 mins, **RTO: 5 mins**

Item:16
RFP Page No:98   **RFP Clause No: E2.7 OTHER REQUIREMENTS**

Existing Clause mentioned in the RFP:
    Business Dashboards creation and maintenance on **OBIEE**

Revised Clause:
    Business Dashboards creation and maintenance on **industry standard proven tools.**

Item:17
RFP Page No:101   **RFP Clause No: Appendix-E, E2.8**
                                             INFRASTRUCTURE PROVIDED BY BANK
Existing Clause mentioned in the RFP:
    (a) Red Hat OpenShift
    Red Hat OpenShift Platform Plus with Runtimes:
    OpenShift Plus: OpenShift Container Platform (x86_64 only), Broker/Master Infrastructure, Red Hat Advanced Cluster Management for Kubernetes, Red Hat Advanced Cluster Security for Kubernetes, Red Hat Quay
    Runtimes: JBoss Enterprise Application Platform (EAP), JBoss Web Server (JWS), JBoss Core Services, Red Hat Single Sign-On (SSO), Cloud Native Runtimes, Data Grid, **AMQ (Broker only),** Quarkus.

    Red Hat Integration:
    Red Hat Fuse, Red Hat AMQ, Red Hat AMQ streams, Red Hat 3scale API Management, Red Hat Change Data Capture, Red Hat Application Interconnect

    Red Hat Ansible Automation Platform:
    Automation Hub, Automation Mesh

Revised Clause:
    (a) Red Hat OpenShift
    Red Hat OpenShift Platform Plus with Runtimes:
    OpenShift Plus: OpenShift Container Platform (x86_64 only), Broker/Master Infrastructure, Red Hat Advanced Cluster Management for Kubernetes, Red Hat Advanced Cluster Security for Kubernetes, Red Hat Quay
    Runtimes: JBoss Enterprise Application Platform (EAP), JBoss Web Server (JWS), JBoss Core Services, Red Hat Single Sign-On (SSO), Cloud Native Runtimes, Data Grid, Quarkus.

    Red Hat Ansible Automation Platform:
    Automation Hub, Automation Mesh

Item:18
RFP Page No:102   **RFP Clause No: Appendix-E, E2.8**
                                             INFRASTRUCTURE PROVIDED BY BANK
Existing Clause mentioned in the RFP:
    (b) VMware Tanzu
    Spring Runtime: Enterprise support for spring packages
    VMware Tanzu Application Catalog: Custom-configured, pre-packaged open source application components
    Tanzu SQL: Enterprise support for MySQL and PostgreSQL
    Tanzu Build Service: Convert application source code into container images
    Tanzu Mission Control (On-Premise): Multi-Cluster Kubernetes management
    Tanzu Kubernetes Runtime: Enterprise Kubernetes Runtime Platform
    Tanzu RabbitMQ: Cloud Native Messaging and Streaming service
    Tanzu Gemfire: High performance Caching solution

Revised Clause:

(b) VMware Tanzu

Spring Runtime: Enterprise support for spring packages

VMware Tanzu Application Catalog: Custom-configured, pre-packaged open source application components

Tanzu SQL: Enterprise support for MySQL and PostgreSQL

Tanzu Build Service: Convert application source code into container images

Tanzu Mission Control (On-Premise): Multi-Cluster Kubernetes management

Tanzu Kubernetes Runtime: Enterprise Kubernetes Runtime Platform

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Item:19

RFP Page No:103   **RFP Clause No: Appendix-E, E2.8**
                                 INFRASTRUCTURE PROVIDED BY BANK

The following has been added:

8	Operating Systems available in Bank's private cloud platform (Meghdoot)	Linux (like RHEL)

Item:20

RFP Page No:103   **RFP Clause No: Appendix-E, E2.8**
                                 INFRASTRUCTURE PROVIDED BY BANK

Existing Clause mentioned in the RFP:

2. Other software, tools, library, operating systems, appliances etc. that are required for the deliverables, has to be provided by the bidder. **Details of such software, tools, appliances should be provided in Bill of Material (T.2 Bill of Material).**

Revised Clause:

2. Other **than those mentioned in the above table**, software, tools, library, operating systems, appliances etc. that are required for the deliverables, has to be provided by the bidder. **Details of such items has to be provided in Bill of Material (T.2 Bill of Material) as well as in Commercial Bid (Appendix-F).**

Item:21

RFP Page No:106   **RFP Clause No: E3.1: EIS 2.0 Platform**
                                 Deliverables, Response Time

Existing Clause mentioned in the RFP:

Transaction processing time = **100ms or less**

Revised Clause:

Transaction processing time **= 100 ms or less for Orchestrated API and 20ms or less for Atomic (Individual) API**

Item:22

RFP Page No:108   **RFP Clause No: E3.4 PAYMENT TERMS**

The Following has been added:

The Tables described below are for explanation of Payment Schedule and calculations. Bidder is not required to submit the cost in the below tables. Cost to be submitted in Commercial Bid only (Appendix-F).

Item:23

RFP Page No:109   **RFP Clause No: Table T2: Software Perpetual**
                                 Licenses and ATS Cost

Existing Clause mentioned in the RFP:

Sl No	Milestone	Payment Terms as a percentage of total Perpetual Licenses and ATS Cost
1	On completion of Production setup	20%
2	DR successful setup and testing	20%
3	Active-Active DC-DR rollout	20%
4	**End** of 2nd Year	10%
5	**End** of 3rd Year	10%
6	**End** of 4th Year	10%
7	**End** of 5th Year	10%
	TOTAL	100%

Revised Clause:

Sl No	Milestone	Payment Terms as a percentage of total Perpetual Licenses and ATS Cost
1	On completion of Production setup	20%
2	DR successful setup and testing	20%
3	Active-Active DC-DR rollout	20%
4	**Start** of 2nd Year	10%
5	**Start** of 3rd Year	10%
6	**Start** of 4th Year	10%
7	**Start** of 5th Year	10%
	TOTAL	100%

Item:24
RFP Page No:109　　　　　　　　　　**RFP Clause No: Table T3: Software Subscription Cost**

Existing Clause mentioned in the RFP:

Cost	Milestone	Payment Terms
1st year Subscription Cost	On completion of Production setup	40% of 1st year cost
	DR successful setup and testing	30% of 1st year cost
	Active-Active DC-DR rollout	30% of 1st year cost
2nd year Subscription Cost	At the **end** of 1st quarter of 2nd year	25% of 2nd year cost
	At the **end** of 2nd quarter of 2nd year	25% of 2nd year cost
	At the **end** of 3rd quarter of 2nd year	25% of 2nd year cost
	At the **end** of 4th quarter of 2nd year	25% of 2nd year cost
3rd year Subscription Cost	At the **end** of 1st quarter of 3rd year	25% of 3rd year cost
	At the **end** of 2nd quarter of 3rd year	25% of 3rd year cost
	At the **end** of 3rd quarter of 3rd year	25% of 3rd year cost
	At the **end** of 4th quarter of 3rd year	25% of 3rd year cost
4th year Subscription Cost	At the **end** of 1st quarter of 4th year	25% of 4th year cost
	At the **end** of 2nd quarter of 4th year	25% of 4th year cost
	At the **end** of 3rd quarter of 4th year	25% of 4th year cost
	At the **end** of 4th quarter of 4th year	25% of 4th year cost
5th year Subscription cost	At the **end** of 1st quarter of 5th year	25% of 5th year cost
	At the **end** of 2nd quarter of 5th year	25% of 5th year cost
	At the **end** of 3rd quarter of 5th year	25% of 5th year cost
	At the **end** of 4th quarter of 5th year	25% of 5th year cost

Revised Clause:

Cost	Milestone	Payment Terms
1st year Subscription Cost	On completion of Production setup	40% of 1st year cost
	DR successful setup and testing	30% of 1st year cost
	Active-Active DC-DR rollout	30% of 1st year cost
2nd year Subscription Cost	At the **start** of 1st quarter of 2nd year	25% of 2nd year cost
	At the **start** of 2nd quarter of 2nd year	25% of 2nd year cost
	At the **start** of 3rd quarter of 2nd year	25% of 2nd year cost
	At the **start** of 4th quarter of 2nd year	25% of 2nd year cost
3rd year Subscription Cost	At the **start** of 1st quarter of 3rd year	25% of 3rd year cost
	At the **start** of 2nd quarter of 3rd year	25% of 3rd year cost
	At the **start** of 3rd quarter of 3rd year	25% of 3rd year cost
	At the **start** of 4th quarter of 3rd year	25% of 3rd year cost
4th year Subscription Cost	At the **start** of 1st quarter of 4th year	25% of 4th year cost
	At the **start** of 2nd quarter of 4th year	25% of 4th year cost
	At the **start** of 3rd quarter of 4th year	25% of 4th year cost
	At the **start** of 4th quarter of 4th year	25% of 4th year cost
5th year Subscription cost	At the **start** of 1st quarter of 5th year	25% of 5th year cost
	At the **start** of 2nd quarter of 5th year	25% of 5th year cost
	At the **start** of 3rd quarter of 5th year	25% of 5th year cost
	At the **start** of 4th quarter of 5th year	25% of 5th year cost

Item:25
RFP Page No:117   **RFP Clause No: E9. Performance Requirements**, Response Time

Existing Clause mentioned in the RFP:
> API processing must be maintained **within 100 ms** of the base response time within EIS 2.0 ecosystem of all transactions being received from upstream applications at EIS 2.0 via API route. This will exclude the third-party/other application's response time, i.e. downstream applications.

Revised Clause:

API processing must be maintained **within specified Transaction processing time** within EIS 2.0 ecosystem of all transactions being received from upstream applications at EIS 2.0 via API route. This will exclude the third-party/other application's response time, i.e. downstream applications.

Item:26
RFP Page No:124   **RFP Clause No: Appendix-F Commercial Bid, Table F2**

Existing Clause mentioned in the RFP:

Sl No	Software / Components /Tools Name	OEM Name	Perpetual license cost
1			
2			
3			
4			
5			
6			
		TOTAL F2	

Revised Clause:

Sl No.	Software /Components /Tools Name	OEM Name	No. of Units	Environment *	Total Cost for Perpetual license
1					
2					
3					
4					
5					
6					
		TOTAL F2			

*Refer to E3.2 ENVIRONMENTS

If there is a discrepancy between the unit price and total price which is obtained by multiplying the unit price with quantity, the unit price shall prevail and the total price shall be corrected unless it is a lower figure. If the Bidder does not accept the correction of errors, the Bid will be rejected.

Item:27
RFP Page No:124   RFP Clause No: Appendix-F Commercial Bid

The following has been added**:**

> **Bank reserves the right to provide the licenses available with the Bank under Enterprise Unlimited Licensing agreement (EULA) to the Successful Bidder. The Successful Bidder shall be required to provide the discount (to be deducted from the invoice) for such licenses as provided by the Bank equivalent to the amount quoted for such licenses in their Price Bid.**

Item:28
RFP Page No:125   RFP Clause No: Appendix-F Commercial Bid, Table F3

Existing Clause mentioned in the RFP:

Sl No	Software /Components /Tools Name	OEM Name	Subscription cost for					Total for 5 years
			1st Year	2nd Year	3rd Year	4th Year	5th Year	
1								
2								
3								
4								
5								
6								
Total for the Year								
							TOTAL F3	

Revised Clause:

Sl No	Software /Components / Tools Name	OEM Name	Subscription cost for															Total for 5 years
			1st Year			2nd Year			3rd Year			4th Year			5th Year			Amount
			No of Units	Environment	Amount	No of Units	Environment	Amount	No of Units	Environment	Amount	No of Units	Environment	Amount	No of Units	Environment	Amount	
1																		
2																		
3																		
4																		
5																		
6																		
Total for the Year																		
																TOTAL F3	

*Refer to E3.2 ENVIRONMENTS

If there is a discrepancy between the unit price and total price which is obtained by multiplying the unit price with quantity, the unit price shall prevail and the total price shall be corrected unless it is a lower figure. If the Bidder does not accept the correction of errors, the Bid will be rejected.

Item:29
RFP Page No:150   **RFP Clause No: Appendix-K Service Level Agreement, 5.1**

Existing Clause mentioned in the RFP:
>
> Service Provider warrants that the technical quality and performance of the Services provided will be consistent with the mutually agreed standards. Warranty shall be for a period of **36 months** (Term) from the date of acceptance.

Revised Clause:
>
> Service Provider warrants that the technical quality and performance of the Services provided will be consistent with the mutually agreed standards. Warranty shall be for a period of **12 months** (Term) from the date of acceptance.

Item:30
RFP Page No:249   **RFP Clause No: Appendix-R, TEAM STRUCTURE**

Existing Clause mentioned in the RFP:
>
> **For Implementation of APIs** on the new Enterprise API Integration and Management Platform, **there will be a dedicated team of architects, engineers, and testers, etc.** who will be working on the delivery. The minimum number of L1, L2 and L3 has to be 25, 25 and 8 respectively.

Revised Clause:
>
> **For Development, Implementation and Management of APIs** on the new Enterprise API Integration and Management Platform, **there will be a dedicated team of architects, developers, engineers, and testers, etc.** who will be working on the delivery. The minimum number of L1, L2 and L3 has to be 25, 25 and 8 respectively.

Item:31
RFP Page No:272   **RFP Clause No: T.1.2 Technical Capabilities, (12) Latency**

Existing Clause mentioned in the RFP:
>
> The platform API gateway should be able to support **more than 4 MB** payload size

Revised Clause:
>
> The platform API gateway should be able to support **upto 10 MB** payload size

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Item:32
RFP Page No:291   **RFP Clause No: Appendix-T, T.5**

Existing Clause mentioned in the RFP:
>
> **T.5 Tools Demo (Weightage % – 12)**

Revised Clause:
>
> **T.5 Bidder Implementation Capabilities (Weightage % – 12)**

*** END ***